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TERMS & CONDITIONS

1. The Independent Distributor herein declares that he / she has visited the website of the entity www.uni-pay.in and asserted itself with the products and all relevant information and has voluntarily, without any coercion, placed order overleaf, online / digitally or personally, for purchasing the products being marketed by M/S Unipay Digital Private Limited (hereinafter referred to as "Entity").
2. The entity and the sponsor Independent Distributor herein assures to the Independent Distributor that it has employed sufficient measures to safeguard the data provided by it and the same is displayed on its website: www.uni-pay.in.
3. The entity also assures the Independent Distributor that it has well defined Buy-back and refund policy of 30 days and mechanism for the same is displayed on its website: www.uni-pay.in.
4. The entity also assures the Independent Distributor that it has a well-defined "Grievance redressal mechanism" displayed on its website: www.uni-pay.in. The remedial measures available to the Independent Distributor are:
 - a. Acknowledgement of complaint by the entity's Grievance Redressal Cell within 48 hours of receipt of complaint at its end.
 - b. Resolution of Complaint within 30 days' from the date of receipt of the complaint at its end by the Grievance Redressal Officer particulars of whom are displayed on its website: www.uni-pay.in.
 - c. Thereafter, if still unsatisfied, the Independent Distributor will have to approach the National Consumer Helpline or State Consumer Helpline (NCH or SCH) of which the entity is a convergence partner.
 - d. If still not satisfied with the resolution offered by NCH or SCH, as the case may be, the Independent Distributor can approach an appropriate Consumer forum or Consumer court.
5. These terms and conditions have been prescribed by the entity, without prejudice, in accordance with the prevailing provisions of the Consumer Protection Act, 2019 and Rules framed thereunder.

Independent Distributor's Signature



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